

Terms of Service

Agreement between User and PFImpact, LLC

Welcome to pfimpact.com. The pfimpact.com website (the "Site") is comprised of various web pages operated by PFImpact, LLC ("PFImpact"), doing business as People Focused Impact. The Site is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of the Site constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

Website Usage

The Site is a coaching and consulting service website. PFImpact provides professional coaching and consulting services, including but not limited to business coaching, leadership development, and organizational consulting.

Electronic Communications

Visiting the Site or sending emails to PFImpact constitutes electronic communications. You consent to receive electronic communications, and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Your Account

If you use this Site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer. You agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that PFImpact is not responsible for third party access to your account that results from theft or misappropriation of your account. PFImpact reserves the right to refuse or cancel service, terminate accounts, or remove or edit content at our sole discretion.

Services and Payment

PFImpact reserves the right to refuse service to anyone for any reason at any time. Prices for our services are subject to change without notice. We reserve the right at any time to modify or discontinue any service (or any part or content thereof) without notice at any time. Payment is required at the time services are rendered unless otherwise specified in a separate written agreement.

Cancellation/Refund Policy

Specific cancellation and refund policies will be outlined in your coaching or consulting agreement. Generally, we require 24-hour notice for cancellation of scheduled sessions. Missed sessions without proper notice may be charged in full.

Intellectual Property Rights

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of PFImpact or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

License and Site Access

PFImpact grants you a limited license to access and make personal use of the Site. This license does not include any resale or commercial use of the Site or its contents; any collection and use of any service listings, descriptions, or prices; any derivative use of the Site or its contents; any downloading or copying of account information for the benefit of another merchant; or any use of data mining, robots, or similar data gathering and extraction tools.

User Comments and Feedback

You agree that any materials, information or communications transmitted between you and PFImpact in any form, are non-confidential and will become the sole property of PFImpact. PFImpact shall own exclusive rights, including all intellectual property rights, and shall be entitled to the unrestricted use and dissemination of these materials for any purpose, commercial or otherwise, without acknowledgment or compensation to you.

Limitation of Liability

PFImpact shall not be liable for any direct, indirect, incidental, special or consequential damages that result from the use of, or the inability to use, the Site or services. You specifically acknowledge and agree that PFImpact is not liable for any defamatory, offensive or illegal conduct of any user.

Indemnification

You agree to indemnify, defend and hold harmless PFImpact, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations.

Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Oklahoma without giving effect to any principles of conflicts of law. Any action seeking legal or equitable relief arising out of or relating to the Site shall be brought only in the courts of Oklahoma.

Changes to Terms

PFImpact reserves the right, in its sole discretion, to change the Terms under which pfimpact.com is offered. The most current version of the Terms will supersede all previous versions. PFImpact encourages you to periodically review the Terms to stay informed of our updates.

Contact Information

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Effective Date: December 1, 2024